

Mission Statement

The mission of Mercy rehabcentre_{sm} is to provide a comprehensive rehabilitation program of the highest quality in order to improve the functional independence of those we serve.

Our Commitment to You

It is the policy of Mercy rehabcentre that all team members will act in a manner consistent with the mission, philosophy and operating policies of the program. In accordance with these principles and policies, team members will:

- Show respect for the dignity of the individual whether patient, family member, co-worker, client or any other person.
- Provide the highest quality clinical and customer-related services.
- Demonstrate fairness and honesty in all interactions with the public.
- Adhere to their professional codes and practices guidelines.
- Provide an accurate portrayal of the services and outcomes of the program.
- Be ethical in all marketing and public relations activities.

Patients Served

Mercy rehabcentre_{sm} provides services for patients who have suffered functional loss due to a disabling illness or injury, including the following:

- Stroke (CVA)
- Closed Head Injury
- Neuropathy and Myopathy
- Spinal Cord Injury
- Peripheral Nerve Injury
- Multiple Trauma
- Hip Fractures and Replacements
- Amputations
- Polyarthritis
- Degenerative & Progressive Neurological Disorders
- Guillain-Barre'
- Multiple Sclerosis (MS)
- Parkinson's Disease
- Cancer

Services Provided

- Rehabilitation Medicine
- Rehabilitation Nursing
- Physical Therapy
- Occupational Therapy
- Recreational Activities
- Speech and Language Pathology
- Social Work / Case Management
- Psychology
- Orthotic & Prosthetic Consultations

Scope of Services

Persons served will receive a minimum of 3 hours a day of physical and occupational therapy, Monday through Friday. In addition, Saturday morning therapy is provided from at least one therapy discipline. Speech therapy and other services are provided in addition to the 3 hours of daily physical and occupational therapy.

This program does not currently serve persons who are ventilator-dependent, comatose, have complete spinal cord injuries, or burn management needs. Persons must be 18 years or older for admission. The staff of this program will make every effort to accommodate the cultural needs/requirements of the persons served.

Mercy rehabcentre_{sm} will serve as a resource for suggestions for alternative placement when patients referred do not qualify for our program.

Accreditations

- Commission on the Accreditation of Rehabilitation Facilities (**CARE**) accredited for nearly a decade.
- Joint Commission of Accreditation of Health Care Organizations

Patient Satisfaction

January – December 2008

Overall Satisfaction: 4.8 out of 5
98% of patients surveyed would recommend

Mercy rehabcentre to others

Survey return rate: 97.3%

For questions or concerns please call
Eric Baldonado, MSPT, Director
620-223-7029

Diagnostic Mix:

Avg. Case Mix Index: 1.1290

Patients Discharged: Jan. – Dec. 2007

Diagnosis	# of Patients	Average Length of Stay
Stroke	19	16.20
Orthopedic	33	10.97
Amputation	4	13.50
Spinal Cord & Neurologic	10	17.8
All Patients	116	13.09

Discharge Disposition:

Patients Served Jan. – Dec. 2006

Diagnosis	Home		Skilled Nursing Facility		Acute Care	
	#	%	#	%	#	%
Stroke	19	76%	6	24%	-	-
Head Injury	1	100%	-	-	-	-
Orthopedic	33	83%	6	15	1	2
Amputation	2	5%	2	50%	-	-
Spinal Cord & Neurologic	10	80	2	20%	-	-
Multiple Trauma	1	100%	-	-	-	-
All Patients	116	76%	19	17%	9	6%

The team will work with you and your family to help determine the best discharge environment for you based on your needs at the time of discharge.

If you are unable to return home, the team will assist you and your family in making other arrangements.

Payer Source Information

Medicare pays for the cost of inpatient rehabilitation provided you meet criteria at admission and during your stay. The Medical Director will make the decision whether you meet criteria, but it is always subject to review from Medicare.

Private insurance, Medicaid, and managed care benefits will be verified prior to admission and pre-authorization for admission obtained. This is not a guarantee of payment. Throughout your stay, hospital utilization review personnel will work with your insurance to obtain continued authorization.

Private payment can be arranged through Mercy Health Center, Credit/Collection Office, at 620-223-2200 ext. 8044.

Persons without insurance coverage are admitted only after approval by hospital administration.

Third party funding sources such as Worker's Compensation and Vocational Rehabilitation can be explored as needed.



2008 Disclosure Statement

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